

## HASTI CO-OPERATIVE BANK LTD., DONDAICHA BRANCH -Head Office, Dondaicha

Details of "grievance redressal" with the contact details of Officers

## That the Customers of the bank are requested herewith that if any Suggestion for improving Business of the Bank or any grievance please contact to following officials

| Sr. | Name of the                    | Designation              | Contact                  | e-mail ID                      |
|-----|--------------------------------|--------------------------|--------------------------|--------------------------------|
| No. | Officials                      |                          | No.                      |                                |
| 1.  | Mr.Gulabsing<br>Dhansing Thoke | Sr.Manager               | 9423287617<br>9130137617 | customercare@hastibank.org     |
| 2.  | Mr.Amar Haridas<br>Chhabadiya  | Assist.Branch<br>Manager | 9404578123               | customercare@hastibank.org     |
| 3.  | RBI-Integrated<br>Ombudsman    | Online RBI<br>Officer    | 14448                    | Website-https://cms.rbi.org.in |

By HO Order

Dated: Jan' 1, 2023.

Hint:- Copy of the scheme with complaint form are available at our Branch

Manager for your reference